

Patient Request

Streamline medical record requests for patients by reducing manual tasks and improving accessibility with a mobile optimized experience



Easy to implement with multi-lingual support

Quickly customize your request form, including Spanish forms, without changing the current form. Enjoy an easy implementation process.



Secure and streamlined record requests

Ensure records are sent to the right person with ID verification. Simplify the process with no need for a login username or password.



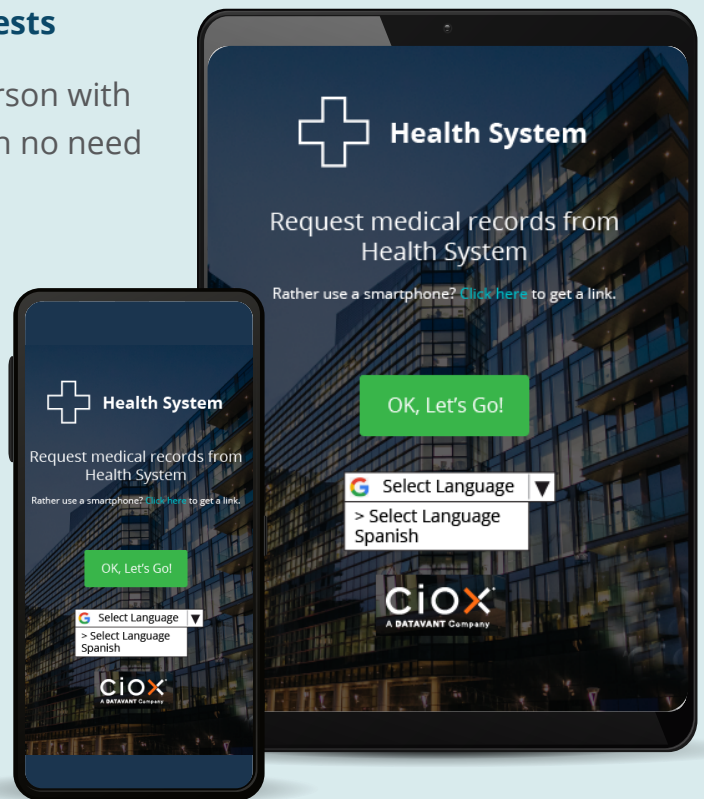
Mobile Optimized for On-the-Go Record Requests

Conveniently access medical records from any device and on-the-go with a mobile-friendly process.



Fast Digital Delivery and Analytics

Easily obtain your records through digital delivery or mail, and keep track of your request status with a reporting dashboard.



98% of Patients Approve

Improve patient satisfaction with a customer-focused solution built for medical record digitization and expediency

"Wow! This health system has led the way providing technological support in communication well beyond what I expected from previous experience with medical providers."

- Patient



Patient Request offers patients near-real-time access to their medical records

HealthSource + API

Automated retrieval of patient data directly from EMR, customized for each provider's requirements

Digital Quality Assurance

Optical Character Recognition and Natural Language Processing automate quality checks during fulfillment and before delivery

Secure Online Delivery

Patients can receive records electronically through secured channels

From Request to Fulfillment in as little as 5 minutes!

- 1 Request from Patient Request appears in HealthSource
- 2 Request and authorization reviewed and verified
- 3 Request digitally fulfilled via HealthSource and AP
- 4 Records go through digital quality check
- 5 Patients receive electronic notifications when their records are ready



SCAN ME

Implementing Patient Request is quick and easy!

Learn more: cioxhealth.com/contact-us/providers

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